



CONNECTED CARE.

mCare Choking Flagged as an Incident User Guide



CHOKING FLAGGED AS AN INCIDENT

OVERVIEW

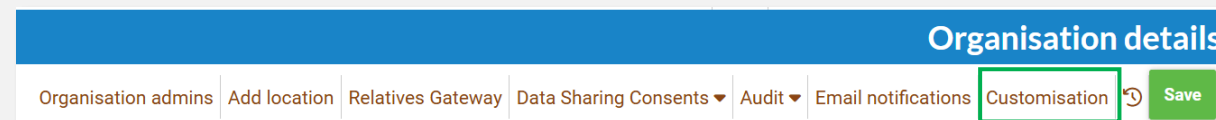
This user guide will walk you through the steps for how to configure a choking care note to automatically flag as an incident.

Due to the high risk of injury with a choking episode, we have included the ability to automatically create an incident form when creating a choking care note.

This ensures that the appropriate post incident checks are performed for the resident, which reduces the risk of delayed injuries and hospitalisation.



To enable the setting to automatically create incident forms, go to the **Admin** menu, click **Organisation details** and click on the **Customisation** link at the top right-hand side of the page.



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STEP 2

Within this page, there will be a new checkbox at the bottom of the settings list for **Flag Choking as an incident automatically**.

By default, this setting will be **Disabled**. Tick the box to enable. This will enable the new workflow for the whole organisation.

- Self-sufficiency (record self-sufficiency in Care Plans)
- Allow duplication of partial match contacts
- Skin integrity check on admission/readmission prompt
- Use new Monitor
- Disable startup message
- Hide User-level 2FA Settings
- Use Behaviour Details slider on Care Delivery
- Flag Choking as an incident automatically

STEP 3

Once enabled, when recording a **choking intervention** care note, the **Incident** tick box will be automatically selected. It will not be possible to de-select this option on the care note. However, this can be done through the existing care note correction process if needed.

The screenshot shows a mobile application interface for recording a care note. At the top, there is a header for a patient named 'Georgia' with a risk of falls and partial blindness. Below this, there is a section for 'Choking Intervention' with a 'Care note for Choking intervention' field. The current note is 'Intervention due to choking'. A 'Change' button is visible next to the note. Below the note, there is a 'Slider: Type of help' section with five icons: 'Prompt', 'Instruct', 'Gesture', 'Hand over', and 'Did it'. At the bottom, there is a 'Nature of the incident or accident' section with four tabs: 'Unusual', 'Accident', 'Incident', and 'h/o'. The 'Incident' tab is currently selected.

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STEP 4

Once the choking intervention care note is created, an incident form will be visible within the incident process report to complete.



Georgina Perry

Intervention due to choking. Nature of the Accident/Incident: Georgia was choking on her sandwich. Description of events leading up to the Accident/Incident: Georgia found the bread too dry to swallow and began choking. Remedial action taken: provided immediate choking intervention.

Logged

24/02/25 11:20
incident form 